

JOHNSON & JOHNSON GATEWAY[®] Commerce Browser Requirements

The JOHNSON & JOHNSON GATEWAY[®] Commerce web site requires 128-bit SSL encryption and your Internet browser will be required to be compatible. If your browser does not currently use 128-bit encryption, you will need to upgrade it in order to access our web site. To best view the JOHNSON & JOHNSON GATEWAY[®] Commerce web site, we recommend using Microsoft* Internet Explorer* 5.5 and above or Netscape** 6.0 and above. Older browsers could experience technical problems when using our web site and should be upgraded if possible.

To verify that you are using an appropriate browser to use our web site, please follow these steps:

If you are using Internet Explorer, open your Internet Explorer browser and select “Help” from the toolbar.

Select “About Internet Explorer”.

On the “About Internet Explorer” window, you will be given a version number and a cipher strength (encryption rate).

If your cipher strength is less than 128-bit, please go to the link below to upgrade your browser:

<http://www.microsoft.com/downloads/search.aspx?displaylang=en>

If you are still unsure about your encryption rate, contact your local computer support personnel.

If you are using Netscape Navigator or Communicator, open your Netscape browser and select “Help” from the toolbar.

Select “About Communicator” or “About Navigator”.

In the window that opens, look for a section on RSA Security. If this section reads, “This version supports U.S. security” or it says 128-bit encryption, then your browser supports 128-bit encryption.

If you are still unsure, contact your local computer support personnel.

If your browser does not support 128-bit encryption, please go to the link below to upgrade your browser:

<http://home.netscape.com>

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** Netscape is a registered trademark of Netscape Communications Corporation in the United States and other countries.